Trauma Surgery & Acute Care Open

Feasibility and acceptability of mobile phone-based triage tool to identify discharged trauma patients in need of further care in Cameroon

Shannon Richardson,^{1,2} Rasheedat Oke,² Mbiarikai A Mbianyor,³ Melissa Carvalho,² Florentine Yakue,³ Frank Essomba,³ Golda E Mbuh,³ Alain Chichom-Mefire,³ Catherine Juillard,² Sabrinah Ariane Christie ¹

ABSTRACT

► Prepublication history and additional supplemental material for this paper are available online. To view these files, please visit the journal online (http://dx.doi.org/10. 1136/tsaco-2023-001157).

¹David Geffen School of Medicine, University of California Los Angeles, Los Angeles, California, USA ²Program for the Advancement of Surgery, University of California Los Angeles, Los Angeles, California, USA ³Department of Surgery, Faculty of Health Sciences, University of Buea, Buea, Cameroon

Correspondence to

Dr Sabrinah Ariane Christie; schristie@mednet.ucla.edu

American College of Surgeons Clinical Congress in San Diego, California on October 18, 2022.

Received 6 April 2023 Accepted 9 October 2023

© Author(s) (or their employer(s)) 2023. Re-use permitted under CC BY-NC. No commercial re-use. See rights and permissions. Published by BMJ.

To cite: Richardson S, Oke R, Mbianyor MA, *et al. Trauma Surg Acute Care Open* 2023;**8**:e001157. **Background** Lack of routine follow-up for trauma patients after hospital discharge likely contributes to high rates of injury-related complications in Cameroon. Mobile phone contact may facilitate timely follow-up and reduce disability for high-risk patients. A previous singlecenter study showed promising feasibility of mobile health (mHealth) triage, but generalizability remains unknown. We evaluated the feasibility and acceptability of implementing a postdischarge mHealth triage tool at four hospitals in Cameroon.

Methods Trauma patients from four Cameroonian hospitals were contacted at 2 weeks, 1, 3, and 6 months postdischarge. Program feasibility was assessed by calculating the proportion of successful contacts and overall cost. Odds of successful contact were compared using generalized estimating equations across patient socioeconomic status. Acceptability was assessed using a structured patient survey at 2 weeks and 6 months postdischarge.

Results Of 3896 trauma patients, 59% were successfully contacted at 2 weeks postdischarge. Of these, 87% (1370/1587), 86% (1139/1330), and 90% (967/1069) were successfully reached at the 1-month, 3-month, and 6-month timepoints, respectively. The median cost per patient contact was US\$3.17 (IQR 2.29– 4.29). Higher socioeconomic status was independently associated with successful contact; rural poor patients were the least likely to be reached (adjusted OR 0.11; 95% CI 0.04 to 0.35). Almost all surveyed patients reported phone-based triage to be an acceptable followup method.

Conclusion Telephone contact is a feasible and acceptable means to triage postdischarge trauma patients in Cameroon. While scaling an mHealth follow-up program has considerable potential to decrease injury morbidity in this setting, further research is needed to optimize inclusion of socioeconomically marginalized groups.

Level of evidence Level III, prospective observational study.

BACKGROUND

WHO estimates that 90% of injury-related deaths occur in low-income and middle-income countries (LMICs).¹ Moreover, injury-related death rates in LMICs have been rising steadily with increasing industrialization.²⁻⁴ In Cameroon, an

WHAT IS ALREADY KNOWN ON THIS TOPIC

- ⇒ Despite high injury mortality and morbidity rates in Cameroon, routine follow-up after hospital discharge is not currently feasible due to resource and provider constraints.
- ⇒ Early identification of patients who would benefit from further care may facilitate prompt treatment for high-risk patients and mitigate complications, injury-related disability, and death.

WHAT THIS STUDY ADDS

- ⇒ Telephone-based triage is an acceptable and feasible follow-up method among postdischarge trauma patients in Cameroon.
- ⇒ Higher socioeconomic status was independently associated with successful contact with rural poor patients being the least likely to be reached.

HOW THIS STUDY MIGHT AFFECT RESEARCH, PRACTICE OR POLICY

- ⇒ As participation is critical to optimize any programmatic intervention's impact, these results are promising for broader implementation of triage tool.
- ⇒ Inclusion of socioeconomically marginalized groups must be prioritized in future research.

LMIC in central Africa, injury mortality rates are greater than deaths attributable to malaria and tuberculosis combined.⁵ Since 2015, a multisite Cameroon National Trauma Registry (CTR) has collected ongoing prospective data on injury to identify targets for trauma process improvements.⁶⁷ However, routine follow-up for trauma patients is not currently feasible in Cameroon due to resource and provider constraints. Consequently, most trauma patients return to hospital care only once complications develop.⁶ ⁸ Early identification of patients who would benefit from further care may facilitate prompt treatment for high-risk patients and mitigate complications, injury-related disability, and death.

Demographic and health survey and crosssectional injury surveillance data demonstrate high penetrance of cellular telephone access among Cameroonians (95% in the Southwest Region of Cameroon).⁹ ¹⁰ Widespread utilization of mobile telephones makes telephone contact a potentially high-impact target for increasing access to follow-up care in a resourceconstrained trauma setting where universal follow-up is not feasible. If successful, telephone triage could help to direct the limited available resources toward the highest risk patients, preventing unnecessary morbidity due to injury. However, implementation of mobile health (mHealth) follow-up programs critically depend on patient participation. A single-center pilot of an mHealth follow-up triage tool demonstrated promising feasibility of an mHealth follow-up triage program, but the generalizability of these results has not yet been established.¹¹ In particular, as cellphone ownership is known to be a marker of socioeconomic status among Cameroonians, program feasibility may vary by socioeconomic group.¹² In order to support broader implementation and scaling efforts, rigorous evaluation of the feasibility and acceptability of mHealth follow-up contact is needed. The objective of this study was to determine the feasibility and acceptability of cellular phone-based triage as part of a multisite validation trial. To develop strategies to optimize future implementation, we characterized associations between socioeconomic status, injury characteristics, and feasibility of cellular telephone contact.

METHODS

Design, setting, and population

We evaluated implementation of a mobile telephone follow-up program in a cohort of Cameroonian trauma patients hospitalized for injury at four study sites between June 2019 and December 2021. The previously described CTR collects ongoing prospective data on all injured patients admitted for injury at Limbe Regional Hospital, Laquintinie Hospital of Douala, Edea Regional Hospital, and Catholic Hospital Pouma. All patients enrolled in the CTR who were discharged after hospital admission for injury were eligible for inclusion in the mobile follow-up program.

All participants were contacted postdischarge via mobile phone by research assistants at four timepoints: 2 weeks, 1 month, 3 months, and 6 months. CTR patients who were unable to provide a cellular phone number or those with missing date of death or availability at 2 weeks were excluded.

At each timepoint, participants were contacted at least three times by calling and once by text message over a 1-week interval. At the 2-week and 6-month timepoints, a subset of participants was also asked to complete an acceptability survey. This 5 minute survey included six yes/no questions assessing perceived convenience, acceptability, and utility of mobile telephone follow-up.

Data were documented on paper forms and entered into Research Electronic Data Capture by research assistants hosted on University of California Los Angeles server.¹³

Variables

The primary outcome of feasibility was the proportion of enrolled patients successfully contacted at each timepoint, defined as answering the phone and being available on at least one of three attempts. Secondary feasibility outcomes of interest included number of call attempts, cost per contact, and patientreported acceptability.

CTR data were extracted for enrolled patients and tested for associations with telephone contact feasibility. Variables extracted included sex, age, injury characteristics, household demographics, occupation, education level, alcohol use, and discharge status. Patients were categorized into socioeconomic clusters using the previously validated Cameroon *EconomicCluster* model. Specifically, patient household demographic information across five dimensions (urban or rural location, home ownership status, cellphone ownership, agricultural land ownership, and type of cooking fuel used) was used to identify each patient as belonging to rural poor, rural wealthy, urban middle-class homeowners, urban middle-class tenants, or urban wealthy household socio-economic status (SES) clusters.^{12 I4}

Resource utilization was defined as personnel time and cost per patient contact. Research assistants documented time to administer survey per patient. Program costs for the study period were retrieved from each hospital, which accounted for personnel, patient travel and call time reimbursement, and research infrastructure. Cost per patient contact were calculated by dividing the total cost by the number of patients per hospital over the study duration. Acceptability survey responses were summarized as proportions of enrolled patients. The Strengthening the Reporting of Observational Studies in Epidemiology guidelines was used to ensure proper reporting of methods, results, and discussion (online supplemental file 1).

Statistical analysis

Categorical variables are reported as frequencies and percentages of enrolled patients. Continuous variables are reported as means with SD for normally distributed variable or medians with IQR for non-parametric variables. Differences between groups were tested with χ^2 test for categorical variables and Wald test for continuous variables.

Since each participant was contacted at multiple timepoints, we assessed risk-adjusted feasibility using a repeated-measures analysis. We used a generalized estimating equation (GEE) model with binary distribution and logit link function to calculate ORs with 95% CIs for correlated observations.¹⁵¹⁶ For all analyses, we set α at 0.05. Data were analyzed using Stata (V.16.1, StataCorp, College Station, Texas, USA).¹⁷

RESULTS

Of 4511 CTR patients admitted during the study period and consented for cellular telephone contact, 3896 were eligible for postdischarge follow-up (figure 1). The remaining 615 patients were excluded for in-hospital mortality (n=247, 5.5%), missing date of death (n=82, 1.8%), or missing availability at the first timepoint (n=286, 6.3%). The telephone follow-up cohort was representative of a standard young, male predominant trauma population. Patient demographics, injury characteristics, and clinical course of the telephone follow-up cohort are reported in table 1. Of note, only 9.4% of participants lived in a rural setting and 19.8% of patients reported being unable to receive recommended medical care due to prohibitive healthcare costs (table 1). Among the cohort, 81.0% had access to cellphones while 1.9% did not and the remaining 17.1% had an unknown status.

Feasibility

Overall, 2304 (59%) of 3896 enrolled patients were successfully contacted at 2 weeks postdischarge. Of those successfully contacted at subsequent 1-month, 3-month, and 6-month timepoints, 87% (1370/1587), 86% (1139/1330), and 90% (967/1069) of patients were successfully reached, respectively. Among the 1592 patients who were not reached at the 2-week timepoint, only 26 (1.6%) were successfully contacted at subsequent timepoints.

At each timepoint, it took a median of 1 call attempt (IQR 1-1) to successfully contact participants. Patients who were

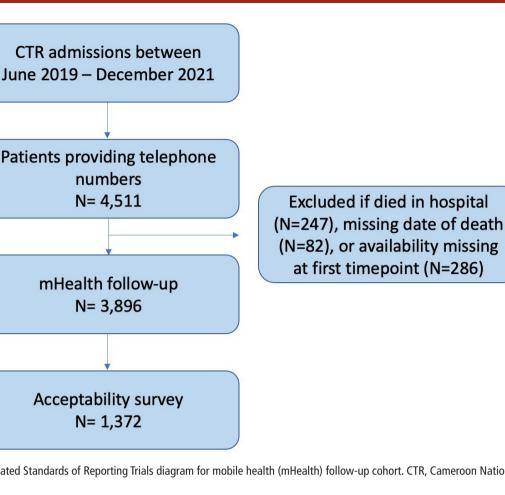


Figure 1 Consolidated Standards of Reporting Trials diagram for mobile health (mHealth) follow-up cohort. CTR, Cameroon National Trauma Registry.

successfully contacted at the 2-week timepoint were more frequently female (58.8% vs 41.2%; p=0.007), had completed more years of education, and were less commonly members of the rural poor SES group (table 2; all p < 0.05). Rates of successful contact did not differ by age or injury location (table 2).

Call times were recorded for 1070 patients who completed the triage survey. Median call time was 57 seconds (IQR 43-92). The median cost per patient contact was US\$3.17 (IQR 2.29-4.29). Cost varied by hospital site: median cost per contact was highest at Edea Regional Hospital at US\$4.43 (IQR US\$3.32–US\$5.71) compared with 3.94 (US\$2.38-US\$5.62), 2.60 (US\$1.88-US\$3.76), and 1.72 (US\$1.58-US\$2.08) at Catholic Hospital Pouma, Limbe Regional Hospital, and Laquintinie Hospital of Douala, respectively (p < 0.001).

Respondent distribution

At all timepoints the most common survey respondent was the patient themselves, followed by a surrogate. The proportion of patients responding increased overtime from 50.0% at the 2-week timepoint to 58.9% at the 6-month timepoint.

Adjusted association with feasibility

The GEE model revealed SES was independently associated with feasibility, with rural poor patients least likely to be successfully contacted (adjusted OR (AOR) 0.11; 95% CI 0.04 to 0.35) compared with urban wealthy patients. With male as reference, female sex was linked to increased odds of contact (AOR 1.46; 95% CI 1.00 to 2.12). Compared with discharge home, transfer to another hospital was associated with reduced odds of successful contact (AOR 0.55; 95% CI 0.31 to 0.98). Compared with Laquintinie Hospital of Douala, Catholic Hospital Pouma (AOR 2.10; 95% CI 1.09 to 4.04) and Edea Regional Hospital (AOR 5.19; 95% CI 2.53 to 10.66) were associated with increased odds of successfully contacting patients. Limbe Regional Hospital had the inverse relationship (AOR 0.38; 95%) CI 0.26 to 0.55).

Acceptability

Among a subset of discharged patients, 1372 were contacted to complete the acceptability survey 2 weeks postdischarge while 570 were contacted after 6 months. Overall, respondents at both 2 weeks and 6 months found telephone contact to be highly acceptable. Approximately 98.6% of participants believed mobile phone to be a convenient way to be contacted with >90% of surveyed patients responding positively to all acceptability questions (table 3). The proportion of patients willing to go to a clinic or hospital if recommended during the phone call increased with time (91.4% at 2weeks vs 97.5% at 6 months, p < 0.01). Similarly, more patients at 6 months reported that they would be willing to send a picture to a healthcare provider to aid in evaluation (93.5% vs 95.6%; p<0.001).

DISCUSSION

In this prospective multisite implementation study, we present the first longitudinal evaluation of an mHealth trauma follow-up program in Cameroon. We found mobile phone contact to be both a feasible and highly acceptable mechanism to triage injured patients for follow-up care after hospital discharge, with nearly

 Table 1
 Demographics, injury characteristics, and hospital course for patients enrolled in telephone follow-up program

	N	%
Age, median (IQR)	32 (24–42)	
Female sex	804	24.9
Rural	365	9.4
Household SES cluster		
Rural poor	29	1.5
Rural wealthy	244	12.9
Urban poor	23	1.2
Urban middle-class homeowners	171	9.0
Urban middle-class tenants	865	45.6
Urban wealthy	564	29.8
Occupation		
Unemployed	122	6.2
Employed	1259	64.2
Student or child	274	14.0
Housewife/Husband	121	6.2
Retired	42	2.1
Other	142	7.2
Cellphone access		
Yes	3156	81.0
No	73	1.9
Unknown	667	17.1
Travel distance (km)		
<5	399	22.3
5–10	484	24.8
10–50	917	47.1
>50	149	7.6
Injury mechanism	115	7.0
Blunt	1195	37.3
Penetrating	287	9.0
Mixed	1663	51.9
Neither/Other	58	1.8
njury location	50	1.0
Head and neck	46	10.2
Face	153	34.0
Chest	17	34.0
Abdomen		
Pelvis	3	0.7
		0.7
Spine	2	0.4
Extremity	226	50.2
Injury intent	2012	
Unintentional	2812	87.0
Intentional (self-harm)	14	0.4
Intentional (assault/homicide)	358	11.1
Legal intervention/War operations	5	0.2
Events unclear	7	0.2
Unknown	35	1.1
Education		
No formal education	124	4.1
Primary school	720	23.5
Secondary/High school	1750	57.1
Tertiary/College	411	13.4
Other	12	0.4
Alcohol use		
No	2585	80.1

%

11.0

64.2

0.3

23.5

12.0

19.8

9.0

46.2

11.9

33.0

Ν

355

1264

5

463

237

636

350

1799

462

1285

3896

Trauma Surg Acute Care Open: first published as 10.1136/tsaco-2023-001157 on 20 November 2023. Downloaded from http://tsaco.bmj.com/ on April 28, 2024 by guest. Protected by copyright.

Edea Regional Hospital Limbe Regional Hospital

Variables reported as n (%), unless otherwise specified.

Laquintinie Hospital of Douala

SES, socio-economic status.

Total patients reached

Table 1

Unknown

Triage disposition Home

Home to die

Transferred

Hospital

Continued

Left against medical advice

Cost prevented medical care

Catholic Hospital Pouma

all surveyed patients reporting that telephone contact was both convenient and acceptable for follow-up. As participation is critical to optimize program impact, these results are promising for broader implementation of such a triage tool.

Importantly, the majority of successfully contacted patients were reached at the earliest call timepoint, suggesting that additional contacts may be of limited utility for triage, with nearly all surveyed patients reporting that telephone contact was both convenient and acceptable. These findings bolster feasibility findings from prior single-site data¹¹ and provide the critical knowledge base needed to support scaling and optimization efforts for broader adaptation.

One key objective of this study was to understand how call response varied by contact point to maximize program feasibility and minimize redundancy. We found feasibility at the 2-week timepoint was consistent with findings from a prior single-center pilot assessment of the telephone triage tool (62% at 2 weeks)¹¹ but notably higher than previously reported estimates for telephone contact of trauma populations at 6 weeks after discharge in other LMICs. Specifically, Ethiopian trauma patients contacted via telephone follow-up at 6 weeks postdischarge were reached only 47% of the time.¹⁸ Similarly, a study by Rapp et al reported 51% of patients were compliant with a telephone follow-up 6 weeks after discharge from a urological procedure.¹⁹ It is not possible to fully delineate the likely multifactorial causes underlying the higher contact feasibility found in Cameroon, which may include difference in telephone penetrance over time and in different locations. However, our findings suggest that earlier contact postdischarge may be more feasible than later contact which has the secondary benefit that earlier identification of off-trajectory patients is more likely to result in improved outcomes. Ding et al demonstrated that 90% of postdischarge trauma deaths occurred within the first 2 weeks of leaving the hospital,²⁰ suggesting that contacting patients early after injury is critical to try to mitigate preventable morbidity and mortality. Conversely, patients were unlikely to be successfully contacted at subsequent timepoints if they were not reached at the 2-week timepoint (<1%) indicating that there is relatively little utility in pursuing later contact and these timepoints can be removed to improve overall program cost effectiveness.

Importantly, we identified significant differences in triage feasibility based on patient demographics. In both high-income and LMIC settings, patients from rural environments have

Availability T1		lability T1 Availability T2		oility T2		Availability T3			Availa	bility T4	
N	%	P value	N	%	P value	N	%	P value	N	%	P value
		0.007			0.9			0.2			0.2
1296	53.3		806	86.0		676	87.8		597	92.4	
		0.9			0.4			0.8			0.1
201	55 1		134	88 7		109	86 5		102	95 3	
1505	5.17	<0.001	501	0010	0.08	015	0010	0.2		5111	0.2
9	31.0	20.001	5	71 4	0.00	3	100.0	0.2	3	100.0	0.2
279	49.5	0.1	197	01.1	0.5	170	00.2	1.0	131	95.0	0.1
220	F0 7	0.1	107	06.7	0.5	110	00.0	1.0	102	00.0	0.1
78	52.4		48	90.6		41	89.1		33	100.0	
		0.001			<0.001			0.07			0.02
964	58.0		628	90.5		519	88.0			93.9	
31	53.5		13	68.4		12	92.3		8	80.0	
		0.6			0.9			1.0			0.07
25	54.5		16	88.9		12	75.0		11	100.0	
72	47.1		35	83.3		27	79.2		24	92.3	
10	58.8		7	100.0		5	71.4		5	100.0	
2	66.7		1	100.0		1	100.0		0	0.0	
3	100.0		2	100.0		2	100.0		2	100.0	
1	50.0		1	100.0		1	100.0		1	100.0	
118	52.2		61	85.9		48	80.0		38	80.9	
		0.001			0.9			0.6			0.9
1578	56.1		997	86.3		830	86.4		726	91.4	
6	42.9		6	100.0		6	100.0		6	100.0	
162	45.3		100	87.0		83	82.2		73	93.6	
1	20.0		1	100.0		1	100.0		1	100.0	
2	28.6		1	100.0		1	100.0		1	100.0	
			12			9			5		
		<0.001			0.6			0.02			1.0
71	57.3		49	87.5		33	73.3		35	92.1	
10	05.5	0.09	5	/1.4	0.2	,	100.0	0.005	,	100.0	1.0
1//0	55.7	0.03	01/	85.7	0.2	740	81 F	0.005	650	01.6	1.0
180	50.7		109	89.3	0.000	99	92.5	0.000	84	91.3	
		<0.001			<0.001			<0.001			<0.001
1005	55.9		606	89.5		514	88.01		439	92.6	
320	69.3		208	84.6		181	87.9		167	96.5	
	N 1296 473 201 1565 9 140 15 73 514 279 238 256 533 78 604 156 964 31 25 72 10 2 1118 1578 6 162 1 1578 6 162 1 200 71 341 989 249 10 1440 148 180	N % 1296 53.3 473 58.8 201 55.1 1565 54.7 9 31.0 140 57.4 15 65.2 73 42.7 514 59.4 279 49.5 238 59.7 256 52.9 533 58.1 78 52.4 604 50.5 156 54.4 964 58.0 31 53.5 72 47.1 10 58.8 2 66.7 31 50.0 11 50.0 118 52.2 100.0 1 50.1 6 6 42.9 162 45.3 1 20.0 2 28.6 20 57.1 6 42.9 162<	N % P value 0.007 1296 53.3 473 58.8 0.9 201 55.1 1565 54.7 201 57.1 1565 54.7 9 31.0 140 57.4 151 65.2 73 42.7 514 59.4 279 49.5 73 52.9 533 58.1 78 52.4 0.01 604 50.5 72 156 54.4 964 58.0 31 53.5 72 47.1 10 58.8 2 66.7 3 100.0 11 50.0 118 52.2 0.01 58.8 2 66.7 3 100.0 1578 56.1 6	N % P value N 0.007 0.007 1296 53.3 806 473 58.8 310 0.9 0.9 201 55.1 134 1565 54.7 981 <0.001	N % P value N % 1296 53.3 806 86.0 473 58.3 310 87.1 201 55.1 134 88.7 1565 54.7 981 86.0 201 55.1 134 88.7 1565 54.7 981 86.0 201 55.1 134 88.7 156 54.7 981 86.0 201 55.1 134 88.7 140 57.4 92 91.1 15 65.2 12 92.3 73 42.7 47 82.5 514 59.4 344 87.5 279 49.5 197 81.1 533 58.1 310 90.9 78 52.4 48 90.6 533 58.1 310 82.9 54.4 96 82.8 96.5 964	N % P value N % P value 0.007 0.9 0.9 473 58.8 310 87.1 473 58.8 310 87.1 156 54.7 981 86.0 201 55.1 134 88.7 1565 54.7 981 86.0 9 31.0 5 71.4 140 57.4 92 91.1 15 65.2 12 92.3 73 42.7 47 82.5 514 59.4 344 87.5 279 49.5 197 81.1 514 59.4 344 87.5 238 59.7 137 86.7 256 52.9 162 91.0 533 58.1 310 90.9 78 52.4 48 90.6 156 54.4 96 88.3 964 <td< td=""><td>N % P value N % P value N 0.007 0.9 0.9 676 473 58.8 310 87.1 253 0.9 0.4 253 0.9 0.4 201 55.1 134 88.7 109 1565 54.7 981 86.0 819 -<0.001</td> 0.08 71.4 3 140 57.4 92 91.1 78 73 42.7 47 82.5 39 514 59.4 344 87.5 291 279 49.5 197 81.1 118 256 52.9 162 91.0 145 533 58.1 310 90.9 259 78 52.4 48 90.6 211 505 371 81.9 301 312 555 54.5 16 88.9 12 72</td<>	N % P value N % P value N 0.007 0.9 0.9 676 473 58.8 310 87.1 253 0.9 0.4 253 0.9 0.4 201 55.1 134 88.7 109 1565 54.7 981 86.0 819 -<0.001	N % P value N % P value N % 1296 53.3 806 86.0 0.9 676 87.8 1296 53.3 0.9 0.4 253 83.8 201 55.1 134 88.7 109 86.5 1565 54.7 981 86.0 819 85.9 -<0.001	N % P value N % P value N % P value 0.007 0.3 0.9 0.9 0.2 1266 53.3 806 86.0 67.6 87.8 473 58.8 310 87.1 0.4 0.8 201 55.1 134 88.7 109 85.5 201 55.1 134 88.7 0.08 0.2 9 31.0 5 71.4 3 100.0 100 140 57.4 92.3 7 77.8 86.7 118 156 52 12 92.3 7 77.8 120 140 57.4 92.3 17 77.8 130 90.8 110 141 59.4 344 87.5 291 86.1 10 157 42.7 47 82.5 10 145 90.1 158 58.1 310 90.6	N % P value N % P value N % P value N 1296 S3.3 806 86.0 67.6 87.8 597 1297 S8.8 310 87.1 253 88.8 214 0.9 0.4 55.1 134 88.7 109 86.5 102 201 S5.1 134 88.7 109 86.5 102 1565 S4.7 981 86.0 819 85.9 702 1565 S5.2 12 92.3 7 77.8 9 140 S7.4 92 91.1 158 80.2 151 140 S9.4 192 92.3 7 77.8 9 73 42.7 47 82.5 39 75.0 131 140 S9.4 192 192 123 233 88.1 103 214 S9.4 192 91.9	N % P value N % P value N % 1296 53.3 80.6 86.0 67.6 87.8 57.9 92.4 173 58.8 310 87.1 253 83.8 27.4 85.9 0.9 0.4 0.8

 Table 2
 Frequency of successful contact at each timepoint (2 weeks, 1 month, 3 months and 6 months) by patient demographic and hospital variables

The bolded values on Table are those p-values that were statistically significant (i.e. less than 0.05). SES, socio-economic status.

been found to have worse trauma outcomes than their urban counterparts, making increasing access among rural populations a particular priority.²¹ Unfortunately, using the current

triage protocol we identified reduced feasibility among the rural poor population. As such, there is a critical need to understand limitations in a telephone follow-up tool in different contexts

Table 3 Patient acceptability survey results at T1 (2 weeks) and T2 (6 months) after disc	harge		
	T1, n (%)	T2, n (%)	P valu
Willing to be contacted for follow-up by mobile phone (T1 $n=1335$, T2 $n=570$)	1328 (99.5%)	570 (100%)	1
Willing to be contacted for follow-up by mobile phone without compensation (T1 n=1321, T2 n=569)	1317 (99.7%)	569 (100%)	1
Willing to go to a clinic or hospital if recommended during mobile phone call (T1 n=1329, T2 n=568)	1215 (91.4%)	554 (97.5%)	< 0.01*
Willing to send a picture to healthcare provider to help with evaluation (T1 n=1334, T2 n=570)	1247 (93.5%)	545 (95.6%)	<0.01*
Believe mobile phone is a convenient way to be contacted (T1 n=1330, T2 n=569)	1311 (98.6%)	566 (99.5%)	0.13
Inconveniences of mobile phone method (T1 n=1333, T2 n=568)			
No inconvenience at all	1146 (85.9%)	505 (88.9%)	< 0.01*
There are a few inconveniences	173 (12.9%)	60 (10.6%)	
Burdensome	14 (1.1%)	3 (0.5%)	

to optimize uptake among marginalized populations. Notably, contact feasibility differed by admission hospital, with smaller regional and private hospitals demonstrating higher odds of successfully contacting patients compared with a larger referral tertiary hospital. With 81% of our cohort reporting cellphone access, future studies to assess mitigation strategies such as lending phones to high-risk participants who do not have access to telephones may be required to ensure equitable follow-up care among trauma patients. Notably, only 10% of the enrolled cohort identified as being from a rural community which may reflect failure to present to the hospital in this population.

The present study has several limitations. First, acceptability surveys were collected using convenience sampling and participants who completed surveys may be more likely to report favorable acceptability compared with those not willing to participate. As described above, patients identifying as rural are under-represented among the contacted cohort compared with the general population of Cameroon. Additionally, this study only targeted patients who already had engaged formal care and does not address access among patients who are not treated in the formal care system and who may be particularly vulnerable. The cost estimates were also based off total site costs, which included research personnel and patient reimbursements for call time and travel and thus maybe an overestimate for telephone triage. Conversely, there may be future costs required for program implementation that are not captured in these data that may limit the accuracy of our findings. Finally, while we present data demonstrating multisite feasibility from Cameroon, given the diversity of LMIC trauma systems, generalizability of our findings to other LMIC clinical settings may be variable.

In conclusion, we found telephone contact to be a feasible and acceptable means to triage postdischarge trauma patients in Cameroon. Contact at 2 weeks after injury appears to be feasible and is early enough to facilitate prompt repatriation into care. While scaling a telephone follow-up program has considerable potential to decrease injury morbidity in this setting, further research is needed to optimize inclusion of socioeconomically marginalized groups.

Contributors SR, RO, MC, AC-M, CJ, and SAC were involved in the conceptualization and design of the study. SR and RO completed data analysis and interpretation under the guidance of CJ and SAC. SR, RO, and MC conducted literature search and writing. MAM, FY, FE, and GEM were involved in data acquisition. All authors critically reviewed the manuscript. SAC is the guarantor and accepts full responsibility for the finished work and/or the conduct of the study, had access to the data, and controlled the decision to publish.

Funding Research reported in this publication was supported by the Fogarty International Center of the National Institutes of Health under Award Number R21TW010956.

Disclaimer The content is solely the responsibility of the authors and does not necessarily represent the official views of the National Institutes of Health.

Competing interests None declared.

Patient consent for publication Not applicable.

Ethics approval The study was approved by the institutional review boards of University of California Los Angeles (IRB#19-000086) and University of Buea (2019/868-11/UB/SG/IRB/FHS). All participants provided informed consent before inclusion in the study.

Provenance and peer review Not commissioned; internally peer reviewed.

Data availability statement Data are available on reasonable request.

Supplemental material This content has been supplied by the author(s). It has not been vetted by BMJ Publishing Group Limited (BMJ) and may not have been peer-reviewed. Any opinions or recommendations discussed are solely those of the author(s) and are not endorsed by BMJ. BMJ disclaims all liability and responsibility arising from any reliance placed on the content. Where the content includes any translated material, BMJ does not warrant the accuracy and reliability of the translations (including but not limited to local regulations, clinical guidelines, terminology, drug names and drug dosages), and is not responsible for any error and/or omissions arising from translation and adaptation or otherwise.

Open access This is an open access article distributed in accordance with the Creative Commons Attribution Non Commercial (CC BY-NC 4.0) license, which permits others to distribute, remix, adapt, build upon this work non-commercially, and license their derivative works on different terms, provided the original work is properly cited, appropriate credit is given, any changes made indicated, and the use is non-commercial. See: http://creativecommons.org/licenses/by-nc/4.0/.

ORCID iD

Sabrinah Ariane Christie http://orcid.org/0000-0002-0430-7187

REFERENCES

- 1 World Health Organization. The global burden of disease 2004. World Health Organization, 2004: 146. Available: https://www.who.int/healthinfo/global_burden_disease/GBD_report_ 2004update_full.pdf?ua
- 2 Mock C, Quansah R, Goosen J, Kobusingye O. Trauma care in Africa: the way forward. *Afr J Trauma* 2014;3:3.
- 3 World Bank. World development report 2011. 2011.
- 4 WHO. Injuries violence the facts the magnitude and causes of injuries. Geneva: World Health Organization, 2014: 20. Available: http://www.who.int/violence_injury_prevention/media/ news/2015/Injury_violence_facts_2014/en/
- 5 World Health Organization (WHO). Mortality and global health estimates. Global Health Observatory (GHO) data 2019. Available: https://www.who.int/data/gho/data/themes/ mortality-and-global-health-estimates [Accessed 28 Nov 2022].
- 6 Juillard CJ, Stevens KA, Monono ME, Mballa GAE, Ngamby MK, McGreevy J, Cryer G, Hyder AA. Analysis of prospective trauma registry data in Francophone Africa: a pilot study from cameroon. *World J Surg* 2014;38:2534–42.
- 7 Chichom-Mefire A, Nwanna-Nzewunwa OC, Siysi VV, Feldhaus I, Dicker R, Juillard C, Winfield RD. Key findings from a prospective trauma Registry at a regional hospital in Southwest Cameroon. *PLoS One* 2017;12:e0180784.
- 8 Leukhardt WH, Golob JF, McCoy AM, Fadlalla AMA, Malangoni MA, Claridge JA. Follow-up disparities after trauma: a real problem for outcomes research. *Am J Surg* 2010;199:348–52;
- 9 Christie SA, Dickson D, Mbeboh SN, Embolo FN, Chendjou W, Wepngong E, Fonje AN, Oben E, Azemfac K, Chichom Mefire A, *et al*. Association of health care use and economic outcomes after injury in cameroon. *JAMA Netw Open* 2020;3:e205171.

- 10 International, Institut National de la Statistique (INS) II. Enqueîte De'mographique et de Sante' et a' International. Mult Du Cameroon. Cameroon, 2011.
- 11 Christie SA, Mbianyor MA, Dissak-Delon FN, Tanjong MM, Chichom-Mefire A, Dicker RA, Juillard C. Feasibility of a cellular telephone follow-up program after injury in sub-Saharan Africa. *World J Surg* 2020;44:2533–41.
- 12 Eyler L, Hubbard A, Juillard C. Optimization and validation of the economicclusters model for facilitating global health disparities research: examples from Cameroon and Ghana. *PLoS One* 2019;14:e0217197.
- 13 Harris PA, Taylor R, Thielke R, Payne J, Gonzalez N, Conde JG. Research electronic data capture (Redcap)-a metadata-driven methodology and Workflow process for providing translational research informatics support. *J Biomed Inform* 2009;42:377–81.
- 14 Eyler L, Hubbard A, Juillard C. Assessment of economic status in trauma registries: a new algorithm for generating population-specific clustering-based models of economic status for time-constrained low-resource settings. *Int J Med Inform* 2016;94:49–58.
- Liang KY, Zeger SL. Longitudinal data analysis using GLM. *Biometrika* 1986;73:13–22.
 Zeger SL, Liang K-Y. Longitudinal data analysis for discrete and continuous outcomes. *Biometrics* 1986;42:121–30.

- 17 Stata. 2016. Available: http://www.stata.com/
- 18 Laytin AD, Seyoum N, Azazh A, Zewdie A, Juillard CJ, Dicker RA. Feasibility of telephone-administered interviews to evaluate long-term outcomes of trauma patients in urban Ethiopia. *Trauma Surg Acute Care Open* 2018;3:e000256.
- 19 Rapp DE, Colhoun A, Morin J, Bradford TJ. Assessment of communication technology and post-operative telephone surveillance during global urology mission. *BMC Res Notes* 2018;11:149.
- 20 Ding K, Sur PJ, Mbianyor MA, Carvalho M, Oke R, Dissak-Delon FN, Signe-Tanjong M, Mfopait FY, Essomba F, Mbuh GE, *et al*. Mobile telephone follow-up assessment of postdischarge death and disability due to trauma in cameroon: a prospective cohort study. *BMJ Open* 2022;12:e056433.
- 21 Hernandez MC, Finnesgaard E, Aho JM, Kong VY, Bruce JL, Polites SF, Laing GL, Clarke DL, Zielinski MD. Appendicitis: rural patient status is associated with increased duration of prehospital symptoms and worse outcomes in high- and low-middleincome countries. *World J Surg* 2018;42:1573–80.

STROBE Statement-Checklist of items that should be included in reports of cohort studies

	Item No	Recommendation	Page No
Title and abstract	1	(a) Indicate the study's design with a commonly used term in the title or the	i
		abstract	
		(b) Provide in the abstract an informative and balanced summary of what was	ii
		done and what was found	
Introduction			
Background/rationale	2	Explain the scientific background and rationale for the investigation being	1-2
		reported	2
Objectives	3	State specific objectives, including any prespecified hypotheses	Z
Methods			1
Study design	4	Present key elements of study design early in the paper	2-3
Setting	5	Describe the setting, locations, and relevant dates, including periods of	2
		recruitment, exposure, follow-up, and data collection	
Participants	6	(a) Give the eligibility criteria, and the sources and methods of selection of	2
		participants. Describe methods of follow-up	
		(b) For matched studies, give matching criteria and number of exposed and	
		unexposed	
Variables	7	Clearly define all outcomes, exposures, predictors, potential confounders, and	3
		effect modifiers. Give diagnostic criteria, if applicable	
Data sources/	8*	For each variable of interest, give sources of data and details of methods of	2-3
measurement		assessment (measurement). Describe comparability of assessment methods if	
		there is more than one group	
Bias	9	Describe any efforts to address potential sources of bias	3-4
Study size	10	Explain how the study size was arrived at	2-4
Quantitative variables	11	Explain how quantitative variables were handled in the analyses. If applicable,	4
		describe which groupings were chosen and why	
Statistical methods	12	(a) Describe all statistical methods, including those used to control for	
		confounding	
		(b) Describe any methods used to examine subgroups and interactions	4
		(c) Explain how missing data were addressed	
		(d) If applicable, explain how loss to follow-up was addressed	
		(<u>e</u>) Describe any sensitivity analyses	
Results			
Participants	13*	(a) Report numbers of individuals at each stage of study—eg numbers potentially	4
i al despañas	10	eligible, examined for eligibility, confirmed eligible, included in the study,	
		completing follow-up, and analysed	
		(b) Give reasons for non-participation at each stage	
		(c) Consider use of a flow diagram	
Descriptive data	14*	(a) Give characteristics of study participants (eg demographic, clinical, social)	4
Descriptive data	17	and information on exposures and potential confounders	
		(b) Indicate number of participants with missing data for each variable of interest	
		(c) Summarise follow-up time (eg, average and total amount)	
Qutaoma data	15*		6-8
Outcome data	15*	Report numbers of outcome events or summary measures over time	

Main results	16	 (a) Give unadjusted estimates and, if applicable, confounder-adjusted estimates and their precision (eg, 95% confidence interval). Make clear which confounders were adjusted for and why they were included (b) Report category boundaries when continuous variables were categorized (c) If relevant, consider translating estimates of relative risk into absolute risk for a meaningful time period 	9
Other analyses	17	Report other analyses done—eg analyses of subgroups and interactions, and sensitivity analyses	10
Discussion			
Key results	18	Summarise key results with reference to study objectives	10- 11
Limitations	19	Discuss limitations of the study, taking into account sources of potential bias or imprecision. Discuss both direction and magnitude of any potential bias	12
Interpretation	20	Give a cautious overall interpretation of results considering objectives, limitations, multiplicity of analyses, results from similar studies, and other relevant evidence	13
Generalisability	21	Discuss the generalisability (external validity) of the study results	13
Other informati	on		
Funding	22	Give the source of funding and the role of the funders for the present study and, if applicable, for the original study on which the present article is based	i

*Give information separately for exposed and unexposed groups.

Note: An Explanation and Elaboration article discusses each checklist item and gives methodological background and published examples of transparent reporting. The STROBE checklist is best used in conjunction with this article (freely available on the Web sites of PLoS Medicine at http://www.plosmedicine.org/, Annals of Internal Medicine at http://www.annals.org/, and Epidemiology at http://www.epidem.com/). Information on the STROBE Initiative is available at http://www.strobe-statement.org.